

# VISITING NURSE ASSOCIATION OF BOSTON

## HOW DO WE COMPARE?

### QUALITY MEASURES AND OUTCOMES

Quality Measures	VNA of Boston	State Average	National Average
<b>Preventing Unplanned Hospital Care</b>			
How often home health patients had to be admitted to the hospital.	★ 25%	28%	29%
<b>Managing Daily Activities</b>			
How often patients got better at walking or moving around.	★ 51%	50%	47%
How often patients got better at getting in and out of bed.	★ 63%	57%	54%
How often patients got better at bathing.	★ 70%	66%	65%
<b>Managing Pain and Treating Symptoms</b>			
How often the home health team checked patients for pain.	★ 99%	97%	97%
How often the home health team treated their patients' pain.	72%	95%	95%
How often patients had less pain when moving around.	★ 72%	68%	64%
How often the home health team treated heart failure patients' symptoms.	★ 98%	97%	97%
How often patients' breathing improved.	★ 70%	65%	60%
<b>Treating Wounds and Preventing Pressure Sores</b>			
How often patients' wounds improved/healed after an operation.	★ 90%	83%	80%
How often the home health team checked patients for the risk of developing pressure sores.	★ 100%	97%	96%
How often the home health team included treatments to prevent pressure sores (bed sores) in the plan of care.*	17%	87%	90%
How often the home health team took doctor-ordered action to prevent pressure sores (bed sores).*	51%	85%	89%
<b>Preventing Harm</b>			
How often the home health team began their patients' care in a timely manner.	87%	89%	88%
How often the home health team taught patients (or their family caregivers) about their drugs.	78%	88%	85%
How often patients got better at taking their drugs correctly by mouth.	★ 54%	48%	43%
How often the home health team checked patients' risk of falling.	★ 98%	95%	94%
How often the home health team checked patients for depression.	★ 99%	94%	93%
How often the home health team determined whether patients received a flu shot for the current flu season.	★ 70%	67%	63%
How often the home health team determined whether their patients received a pneumococcal vaccine (pneumonia shot).	53%	60%	60%
For patients with diabetes, how often the home health team got doctor's orders, gave foot care, and taught patients about foot care.**	55%	84%	85%

\* VNA of Boston's Clinical Center of Excellence in Wound Care is developing best practice guidelines and protocols that apply principles of wound healing and research based interventions.

\*\* VNA of Boston's Clinical Center of Excellence in Diabetes Management is creating teaching tools and training to educate clinicians on proper medication management and diabetic foot care.

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